



LE RESPECT
Respectful



Sustainable Procurement

CSR* performance monitoring of Rocher Group suppliers

For more information, visit our Help Center: support.ecovadis.com

*Corporate Social Responsibility



Rocher Group and EcoVadis

➤ Rocher Group & Corporate Responsibility Ambitions

« Since its origin, our Group has always considered its development as an opportunity to create value.

This vision allows us to innovate continuously, to offer our customers products that are part of a true dynamic of progress, but also and especially to be actors and drivers of change.

I am convinced that companies of the 21st century need to be aware of the profound changes in our society and help meet the current environmental and social issues. Collective responsibility starts with individual awareness. We rely on each of the 15,200 talented employees of our Group to deploy sustainable actions and partnerships creators of values and links. »

Jacques Rocher, Prospective and Sustainable Development Director

« The Purchasing and Quality Department of the Rocher Group exists to contribute to the Group competitive advantage, to support it in its growth, and is inevitably at the very heart of the Group's commitments. We are responsible for working with our network of suppliers to preserve nature and biodiversity and promote respect for humankind.

"Sourcing with Respect" is our philosophy. It applies to our entire ecosystem: our environment, our customers, our employees and our suppliers. That's why we want to integrate social and environmental dimensions in the animation dynamics of the relationship with you suppliers; convinced that working together on these topics will foster value creation, quality, innovation, competitiveness. »

Olivier Djezvedjian, Rocher Group Purchasing and Quality Director

➤ Why EcoVadis?

Rocher Group decided to implement a simple process, based on international CSR standards and providing CSR experts' feedback. The EcoVadis platform is quickly emerging as a standard for supplier CSR performance monitoring, used in many different industry sectors. Moreover, using a collaborative solution allows suppliers to minimize the workload linked to CSR reporting, by sharing their results with multiple customers.

➤ Annual subscription fees

The costs of using the EcoVadis platform are shared between Rocher Group and its suppliers. In addition to Rocher Group participation, suppliers are asked to contribute towards an annual subscription fee. Among other services, it covers the cost of analysis of your data by CSR experts.

Please refer to the Fees section on the EcoVadis Website for the latest version of the subscription fees: fees.ecovadis.com



CSR Monitoring: a virtuous circle

➤ CSR monitoring: a continuous improvement process



The first step:

CSR assessment

How does it work?

| 1. Registration | 2. Data Collection | 3. Analysis | 4. Results |
|--|--|---|--|
| Register online using the code, that you have been sent by email, and identify the appropriate contact in your company -> Takes only 5 to 10 minutes | Fill out an online CSR questionnaire and upload all the relevant documents -> Tailored to your company size, industry and countries of operation | EcoVadis analyzes your answers and audits your documents -> Performed by EcoVadis Sustainable Development experts | Access your personalized report online Easily manage and reuse this information with new clients -> Avoid duplication of effort |

After completion of the assessment, you will be able to access further steps of the monitoring process on the EcoVadis platform



What are the benefits for my company?

1. Meet Rocher Group's expectations

- ✓ **Participation in our CSR monitoring platform**
is necessary to identify improvement opportunities and foster a long-term relationship with Rocher Group
- ✓ **The visibility for your company**
In a common database shared by all Rocher Group's entities

2. EcoVadis provides you with extensive feedback on your CSR practices

- ✓ **Understand your CSR positioning**
With a complete assessment of your CSR performance, including a rating on 4 themes (environment, social, ethics and supply chain), and your main strengths and opportunities for improvement
- ✓ **Compare your performances with sector practices**
On which theme are you performing better than your competitors? How are you positioned in comparison to your sector average? [[Premium service](#) only]
- ✓ **Improve your CSR performance**
Prioritize your actions and manage your improvement plans directly online

3. EcoVadis allows you to communicate your practices

- ✓ **Reuse your EcoVadis results for all your clients' requests**
And report on a continuous basis for multiple customers
- ✓ **Use advanced reporting and communication tools to highlight your good practices**
e.g. your company detailed report or CSR commitment logo [[Premium service](#) only]



Your CSR assessment results

One of the main benefits from the EcoVadis solution is the Scorecard, where you visualize the detailed results of the analysis of your CSR practices, performed by Sustainable Development experts. The Scorecard is shared with Rocher Group, and gives you both quantitative and qualitative reliable information, in an easy-to-understand layout.

Example of a Premium scorecard

The screenshot displays a comprehensive CSR assessment for CENTROMOTOR SA. Key sections include:

- CSR Performance:** A table showing scores for Environment (80), Labor Practices (80), Fair Business Practices (60), and Suppliers (80).
- Benchmark:** A bar chart comparing the company's score (80) against industry benchmarks for ENV, LAB, FBP, SUP, and ALL.
- Environment:** Policies (Dedicated responsibility for environmental issues), Actions (Eco-Driving training provided), and Results (No fines regarding the labelling, storage, handling and transportation of hazardous goods).
- Labor Practices & Human Rights:** Policies (No endorsement of GRI guidelines, Employee health & safety policy), Actions (Provision of skills development training), and Results (Reporting on accident frequency rate).
- Fair Business Practices:** Policies (No endorsement of GRI guidelines), Actions (Secure communication channel for employees to seek advice or voice concerns), and Results (No performance reporting on business ethics issues).
- Sustainable Procurement:** Policies (No formalized sustainable procurement policy), Actions (No information on implementation measures regarding sustainable procurement), and Results (No reporting on sustainable procurement issues).
- 360° Watch:** A news snippet from 08/2009 about Lablan road freight company.
- Specific Comments:** A note stating there is a lack of reporting on KPIs regarding labor practices & Human Rights issues.

Annotations highlight key features:

- CSR Performance:** Global Rating, by theme of your CSR performance, (Environment, Social, Ethics, Suppliers)
- Benchmark:** Allows you to compare your performance with other companies in your industry sector [Premium service]
- Strengths and Improvement Areas:** Detailed presentation of your positive CSR practices and your areas for improvement
- Stakeholder information:** Based on more than 500 reliable sources (NGOs, press, trade unions, etc.) [Premium service]

EcoVadis is used by over 100 multinational companies, including: Alcatel, Alstom, Areva, Axa, BASF, Bayer, Bouygues, Centrica, Coca-Cola, Heineken, Henkel, Johnson & Johnson, Lafarge, Nestlé, Orange, Pernod Ricard, Renault, Schneider Electric, Sanofi, SHELL, Société Générale, Telefonica, Veolia, Vodafone ...



FAQ

1. Which suppliers are involved?

Depending on the purchase portfolios of Rocher Group, the following categories may be involved: strategic suppliers; suppliers having a high volume of business with our Group; suppliers with operations at potentially strong environmental and/or social risks; suppliers whose activities are localized in risk countries; any proactive supplier wishing to spontaneously take part in this CSR assessment initiative.

2. What happens if I don't want to participate?

Monitoring the CSR practices of its suppliers has always been important to Rocher Group. Suppliers who do not wish to participate in the CSR assessment of their company(ies) and activity(ies) must remain an exception, should be able to justify it, and will emerge in point of attention from the Purchasing & Quality teams. If you don't want to participate please inform us.

3. Why do I have to pay for this service?

Suppliers are asked to contribute towards an annual subscription fee, which covers:

- Access to online CSR monitoring services, including one annual assessment of your data by EcoVadis experts
- Possibility to share your CSR online profile for all your customer's requests.

See fees.ecovadis.com for more information.

4. I am not responsible for CSR in my company

In the registration system you can indicate the name of the relevant contact in your company: EcoVadis will contact this person for the assessment.

5. How much time will the questionnaire take to be completed?

Before answering the questionnaire, you will need to register online, which takes around 5 minutes. It will take approximately from a few

hours to a few days to complete the dynamic questionnaire and upload all required documents. This depends on your company size and CSR maturity level, as well as whether you have all the requested information (including documents) at hand. After your results are published you will be able to re-use them for other clients' requests.

6. Will my information be kept confidential?

Your information will be kept strictly confidential and will not be shared or distributed. The assessment results will be exclusively visible by Rocher Group, unless specifically authorized by you. EcoVadis is fully committed to ensure the safety of our customers' data, and provide highly secured online solutions.

7. How will Rocher Group use my EcoVadis assessment results?

The results of the EcoVadis evaluation will be systematically integrated into the animation dynamics of the suppliers' relationship. They will, for example, be shared and discussed during the various suppliers' Business Reviews.

If the evaluation results appear too weak, action plans will be proposed and followed up by our purchasing teams until their good achievement. We see EcoVadis as a tool designed to help our suppliers to make progress on the CSR issues and the Rocher Group will implement the necessary means to move in that direction.

8. What technical resources do I need?

No software installation is required: EcoVadis uses a web-based solution, available via a secure platform. EcoVadis provides updates and technical support. All you need is an internet connection.

Need more information? Click here:
support.ecovadis.com